

Quality Assurance and Performance Improvement

August 16, 2018 Meeting Minutes

1. Welcome and call to order

2. Mock Survey May 21-5, 2018 Findings

The areas identified for improvement have all been corrected.

3. Best Practice Enhancements

All undertakings either have been completed or are underway and on schedule.

4. Quality Measures

a. Overall—Rating continues as 5 star for QM

b. Wounds Pressures Injuries

Excellent responses to improvement measures undertaken.

Resolution rates generally much faster than state/national rates.

c. Infection Control

No outlying isolates or outbreaks. Processes continue.

d. Falls

No new falls. Improvement initiatives to reduce falls include a “Falls Team” to continue to propose new initiatives as well as introduction of new controlled activities which address balance and stability.

5. Annual QAPI Statement and Plan of Approval—completed for 2018 and remains ongoing

6. Smoke Free Facility Policy Expansion

Tabled and sent to Task Force at meeting. Approved and implemented at time of composition of this report.

7. Pinnacle Report—Customer Satisfaction vs Responsible Party

July Results improved

8. Facility Improvement Projects—Chris Vernon-Cole

a. Roof nearing completion

b. Marina upper core waiting for inspection before tile placement.

9. LN Staffing Patterns Changes in effect September 9th